# **B.HACKING STUDIO MEMBERSHIP TERMS & CONDITIONS**

These Terms & Conditions apply to all memberships at **B.Hacking Studio GmbH**, located at Huebweid 1, 6340 Baar, Switzerland. By purchasing a membership or booking a service, the member confirms that they have read, understood, and agreed to the following terms and conditions.

## **1. GENERAL MEMBERSHIP TERMS**

* Membership is **personal and non-transferable**.
* Members must be **18 years or older**.
* Membership benefits apply according to the selected plan (Bronze, Gold, or Platinum).
* Sessions included in the membership are counted per **calendar month** and do not carry over if unused.
* Additional sessions or services can be purchased separately at **member rates** (where applicable).
* All services are subject to **availability**, and must be **booked in advance** via the studio’s scheduling system.
* B.Hacking Studio reserves the right to update treatment offerings, schedules, or pricing with prior notice.

## **2. MEMBERSHIP PLANS & INCLUSIONS**

### **Bronze Membership – Immunity Essentials**

**CHF 400 / month** – Includes **8 sessions per month**

Includes treatments from the **Immunity Support Program**:

* **Cryotherapy**
* **Dry Floating**
* **Cellgym**
* **Neurosonic Recliner**

**Additional Benefits:**

* 5% discount on additional sessions and service packages
* Discount is non-transferable and cannot be combined with other offers

### **Gold Membership – Energy & Vitality**

**CHF 700 / month** – Includes **15 sessions per month**

Includes all treatments from Bronze, plus:

* **TheraLight**
* **BioCharger**

**Additional Benefits:**

* 10% discount on additional sessions and service packages
* One **complimentary Tanita or OligoScan assessment per month**
  + Non-transferable and does not carry over if unused
* Discount and assessments are valid only during the active membership period

### **Platinum Membership – Full Access & Optimal Balance**

**1500 CHF / month**

Includes access to **all studio treatments** with weekly session limits, based on professional guidelines to maximize benefits while preventing overstimulation:

* **Iyashi Dome** – Up to 2 sessions/week
* **Cryotherapy** – Up to 4 sessions/week
* **Cellgym** – Up to 2 sessions/week
* **Neurosonic Recliner** – Up to 3 sessions/week
* **JOOVV + Power Plate** – Up to 3 sessions/week
* **BioCharger** – Up to 3 sessions/week
* **TheraLight** – Up to 3 sessions/week
* **Dry Floating** – Up to 3 sessions/week

**Additional Benefits:**

* One **Tanita assessment per month**
* One **OligoScan every three months**
  + All assessments are non-transferable and expire if unused within the period

## **3. BOOKING & CANCELLATION POLICY**

* All sessions must be booked in advance via the online system.
* Sessions are **subject to availability**; preferred time slots are not guaranteed.
* Members may schedule **up to three different treatments per day**.
* To ensure optimal results and avoid overstimulation, the **same device may not be used more than once per day**.
* Cancellations made **less than 12 hours** before the session result in the session being counted as used.
* Missed sessions are not refunded or rescheduled.

## **4. MEMBERSHIP COMMITMENT & BILLING**

* All memberships require a **minimum commitment of 3 months**.
* After the initial period, the membership renews on a **rolling monthly basis**.
* Members may cancel any time after the 3-month period with **1 month’s written notice** (email accepted).
* Membership fees are billed **monthly in advance**.
* Late or failed payments may result in restricted access until payment is received.
* Cancellation does not exempt the member from any outstanding payments in the current billing cycle.

## **5. STUDIO RULES & CONDUCT**

* Members must follow all studio protocols, health & safety rules, and staff instructions.
* B.Hacking Studio reserves the right to **refuse access or terminate memberships** in cases of misconduct, non-compliance, or misuse of services.
* Temporary closures may occur due to holidays, maintenance, or unforeseen events.

## **6. LIABILITY & MEDICAL DISCLAIMER**

* Members participate in treatments at their **own risk**.
* B.Hacking Studio is **not liable** for any injuries, adverse reactions, or complications resulting from the use of its services.
* Members confirm they are in **good general health** and are encouraged to consult a healthcare professional before beginning any new treatments.

## **7. INSURANCE REIMBURSEMENT**

* Some services may be eligible for partial reimbursement under **supplementary health insurance**.
* It is the member’s responsibility to confirm eligibility with their insurance provider.
* B.Hacking Studio does **not guarantee reimbursement**.

## **8. DATA PROTECTION & PRIVACY**

* Member data is used solely for communication, scheduling, and internal administration.
* Data will **not be shared** with third parties without consent.

## **9. ACCEPTANCE OF TERMS**

By purchasing a membership or booking a service, the member confirms that they:

* Have read and understood these Terms & Conditions
* Agree to all membership and booking policies
* Acknowledge the limitations of services and any associated risks
* Accept that these terms may be updated periodically, with notice provided
* Acknowledge that payment constitutes acceptance of this agreement and serves as a digital signature